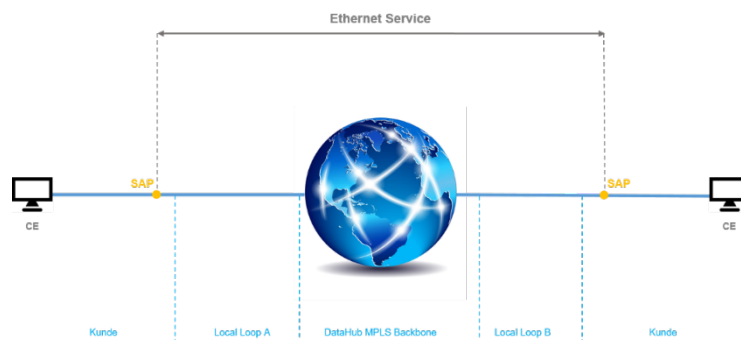


# Ethernet Services

## Data connections for high bandwidths

DataHub connects your sites via Ethernet leased lines (e-lines), the optimal solution for transporting data traffic with synchronous, guaranteed bandwidths. Ethernet Services provide you with transparent, point-to-point IP networking, the perfect solution for transmitting data, voice and video. The service for reliable networking of sites.



## Standard features

Bandwidths	Electrical interfaces	Optical interfaces
10 Mbps	1000BaseT, RJ45	SMF 1310nm
20 Mbps	1000BaseT, RJ45	SMF 1310nm
50 Mbps	1000BaseT, RJ45	SMF 1310nm
100 Mbps	1000BaseT, RJ45	SMF 1310nm
1000 Mbps	1000BaseT, RJ45	SMF 1310nm

## Service features

### Basic service level

Availability	99.90 %, 8h maximum downtime per year
Monitoring	Service is monitored reactively (customer opens a ticket)
Support level	24/7
Help desk	24/7

### Premium service level

Availability	99.95 %, 4h maximum downtime per year
Monitoring	Service is monitored proactively
Support level	24/7
Help desk	24/7

# data:hub

DataHub AG

Bahnhofplatz 1A, CH-8304 Wallisellen  
T +41 43 343 22 33, sales@data-hub.ch